

ACCESSORIAL CHARGES

Domestic Shipments (Commerce Solutions)

SERVICE	DESCRIPTION	FEE
Heated Service	Heated service is available from October 15 to April 15. Heated Service is not guaranteed in pick-up or delivery vehicles.	\$10.00 per shipment
Delivery Attempt	If more than one delivery attempt is required, each additional attempt will be charged an accessorial fee.	Direct Service Points \$15.00 per each additional attempt Extended Service Points Additional charges may apply
Dangerous Goods	Dangerous goods will be accepted provided they comply with the provisions of the I.A.T.A. "Dangerous Goods Regulations" and the Canadian "Transportation of Dangerous Goods Act", with the exception of Explosives, Radioactive Substances and Hazardous Wastes. A surcharge will be applied based on the commodities and mode of delivery.	Direct Service Points \$30.00 per shipment (ground service) \$75.00 per shipment (air service) Extended Service Points \$100.00 per shipment (ground service) \$150.00 per shipment (air service)
After Hours	Deliveries or pickups between 6:00 pm and 8:00 am	\$50.00 per hour, with a minimum applicable charge for 2 hours
Weekend/Holiday Service	Available upon request	\$60.00 per hour, with a minimum applicable charge of 4 hours
Extra Labour	Extra labour for loading and/or unloading is available to or from Direct Services Points. Spot quotes will be provided for extra labour requests for Extended Service Points.	\$30.00 per hour per person with a minimum applicable charge for 4 hours per person
Appointment Deliveries	Deliveries by appointment (Homeway service levels are exempt from this charge)	\$25.00 per shipment Waiting time in excess of 15 minutes will be charged in accordance with the waiting time surcharge
Waiting Time	Waiting time in excess of 15 minutes	Vehicles smaller than 5 tonnes \$30.00 for every 30 minutes after the first 15 minutes of free time Vehicles that are 5 tonnes or larger \$75.00 for every 30 minutes after the first 15 minutes of free time
Oversize Shipments	Shipments that exceed 96 inches	\$15.00 per piece for any piece having a dimension that exceeds 96 inches.
Tailgate	Shipment requiring a tailgate vehicle. Applicable to any piece exceeding 165 inches in girth, high value electronics exceeding 145 inches in girth, or any commodity exceeding 75 pounds of actual weight	Direct Service Points \$45.00 per shipment Extended Service Points \$75.00 per shipment
Storage	Applicable after 48 hours of failing to complete delivery and/or receipt of disposition	\$20.00 per day per pallet or part pallet. Weekends and holidays will not be included in the calculation of free time, but will be included in the assessment of charges
POD and BOL Requests	Copies of Proof of Delivery or Bill of Lading	\$5.00 per document
Residential Points	Applicable for pick up or delivery of shipments to residential Extended Service Points unless such shipments are scheduled on a Homeway service level	\$75.00 per shipment
Trade Show Pickups & Deliveries	Applicable for pick-ups and/or deliveries to trade shows	Direct Service Points \$150.00 per shipment Extended Service Points Spot quotes will be provided for deliveries to Extended Service Points
Paper Invoice	Applicable to paper invoices	\$2.00 per invoice
Invoice Adjustments	Applicable to invoice adjustments attributable to an error by the customer.	\$18.00 per error
Ferry Surcharge	Applicable to ground Shipments between Newfoundland and other Canadian provinces or territories	\$0.47 per shipment
Pick-up Attempts	Applies when an attempt to pick up the shipment is made and the freight is unavailable.	\$10.00 per shipment